



THE COMMONWEALTH OF MASSACHUSETTS
OFFICE OF THE ATTORNEY GENERAL
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ATTORNEY GENERAL

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NOTICE OF POSITION VACANCY #25-024

Date Posted: October 8, 2024

Application Deadline: October 29, 2024

Job Description and Qualifications for:

ENERGY CONSUMER LIAISON

ENERGY & ENVIRONMENT BUREAU
ENERGY & RATEPAYER ADVOCACY DIVISION

Attorney General Andrea Joy Campbell is seeking a highly motivated individual to join her team as an Energy Consumer Liaison in her Energy & Ratepayer Advocacy Division (ERA). Pursuant to G.L. c. 12, § 11E, ERA advocates on behalf of the customers (also known as “ratepayers”) of Massachusetts’ electric, gas, and water companies. ERA’s mission includes holding utilities accountable to providing just and reasonable rates; advocating for a smart, cost-effective, and equitable clean energy transition; pursuing energy affordability for ratepayers; protecting consumers from predatory energy companies; and working with partners and other stakeholders to ensure low- and moderate-income ratepayers can fully and equitably participate in the clean energy transition.

The Energy Consumer Liaison will help fulfill ERA’s mission by conducting outreach, engagement, and education for consumers and ratepayers across the Commonwealth’s diverse communities. In partnership with other divisions within the Attorney General’s Office (AGO), municipalities, and community organizations, the Energy Consumer Liaison will assist in expanding ERA’s reach and supporting ERA’s efforts to ensure the Division’s legal and advocacy work is informed by, reflects, and responds to the needs of the Commonwealth’s communities and their residents. The Energy Consumer Liaison will focus on developing and implementing engagement strategies, trainings, information sessions, webinars, and public presentations on a wide variety of energy-related topics.

Primary Duties: The Energy Consumer Liaison is responsible for:

- Conducting trainings and presentations to the general public on various energy-related topics, including low- and moderate-income affordability and energy efficiency programs, competitive electric supply, municipal aggregation, and solar;
- Representing ERA at public events across Massachusetts, including community and stakeholder meetings, to develop relationships and communicate ERA’s mission and objectives, and to identify new opportunities to collaborate with community leaders and advocacy organizations to advance the AGO’s mission and [strategic priorities](#) – with a focus on energy affordability and

energy equity in the implementation of the Commonwealth's clean energy transition;

- Supporting ERA's key initiatives in partnership with community allies and other entities, including but not limited to, the Merrimack Valley Renewal Fund, the Residential Energy Assistance Grant Program, and the ISO-New England Consumer Liaison Group;
- Coordinating and representing ERA at meetings with community leaders, community members, consumers, and other stakeholders to enhance ERA's efforts to get input on energy-related issues from people with diverse experiences and perspectives;
- Drafting public-facing summaries of ERA's advocacy and positions on behalf of ratepayers that the Energy Consumer Liaison and other ERA staff can deploy when engaging with key stakeholders and consumers;
- Responding to constituent inquiries regarding regulated energy and water companies;
- Providing guidance to consumers who seek to participate in energy-related regulatory proceedings; and
- Providing general administrative and office support, as needed.

Position Requirements:

- The successful candidate will be able to demonstrate a connection to the people and communities the AGO serves and an interest in supporting a respectful and inclusive work environment;
- Demonstrated interest and/or experience with energy issues preferred, especially as they pertain to consumers and ratepayers, such as energy affordability and energy equity within the context of the clean energy transition;
- Bachelor's degree or equivalent experience required;
- Bilingual candidates preferred;
- Skillful strategic thinker and results-oriented performer;
- Self-starter with the ability to manage time effectively;
- Candidates must be able to work both independently, and in a team environment;
- Proficient verbal and written communication skills;
- Knowledge of external communications and cultivation techniques preferred;
- Ability to coordinate all aspects of an event, including logistics, correspondence, printed materials, etc.;
- Ability to coordinate and lead internal and external meetings and events;
- Proficiency with Microsoft Office Suite;
- Candidate must be available to work occasional nights and weekends; and
- Must have access to reliable transportation, as this position requires occasional travel throughout Massachusetts.

Position Type: Full-Time/Non-Exempt. Our current hybrid model includes some remote workdays for most positions.

Salary: \$64,066

Application Process: To apply for this position, visit the AGO website's jobs portal at www.mass.gov/ago/employment to register and create a profile, upload your cover letter and resume, and submit an application. Candidates may only apply directly using the AGO's online Employment and Recruitment jobs portal. The application deadline for this posting is October 29, 2024.

Qualified individuals with disabilities are encouraged to apply. We will gladly assist applicants in need of an accommodation. For assistance, contact the Human Resources Division at (617) 963-2041.

Inquiries regarding position & status may be made to:

Benjamin Meshoulam, Senior Advisor/Managing Attorney
Energy & Ratepayer Advocacy Division
617-398-0270

The Attorney General's Office is an Equal Opportunity Employer. As the representative of the Commonwealth and its residents, the Attorney General's Office strives to ensure that those working in our office reflect the diversity of the communities we serve. The Office encourages applicants from a broad spectrum of backgrounds to apply for positions.