

# PC53 – Motion #1

## Extending the Moratorium

Establish a moratorium prohibiting any “Public Service Company” as defined in Maryland Code, Public Utilities Article § 1-101, from billing or collecting any fee or charge imposed for a late or otherwise untimely payment, or from terminating service except where Commission regulations permit termination without notice, for any account that serves in whole or in part a dwelling unit or residence, until October 1, 2020. To the extent any Commission regulations, orders, or tariffs conflict with this order, they are suspended until further direction of the Commission.

# PC53 – Motion #1, cont'd

## Invalidating Previously Sent Notices

Order that any notice of termination of service by a Public Service Company of any account that serves a dwelling unit or residence and where the notice was or may be sent prior to October 1, 2020 shall be invalid and may not be used to satisfy the Commission's termination notice requirements. To the extent any Commission regulations, orders, or tariffs conflict with this order, they are suspended until further direction of the Commission.

## PC53 – Motion #2

### Extending Notice Period to 45 Days

For any service termination by a Public Service Company on any account that serves a dwelling unit or residence, where such service termination requires notice under current Commission regulations, the notice must be sent to the customer at least forty-five days prior to the date on or after which service termination may occur. To the extent any Commission regulations, orders, or tariffs conflict with this order, they are suspended until further direction of the Commission.

## PC53 – Motion #3

# Setting Minimum Repayment Term

Any structured payment plan offered by a Public Service Company under Commission jurisdiction to any Maryland residential customer in arrears or otherwise unable to pay must contain a minimum twelve-month repayment term. In the case of any customer certified by the Maryland Office of Home Energy Programs as low income, the company must offer a minimum repayment term of twenty-four months. To the extent any Commission regulations, orders, or tariffs conflict with this order, they are suspended until further direction of the Commission.

# PC53 – Motion #4

## Waiving Down Payment and Deposits

Prohibit any Public Service Company under Commission jurisdiction from collecting or requiring down payments or deposits as a condition of beginning a payment plan for any residential customer, including both current and new customers. To the extent any Commission regulations, orders, or tariffs conflict with this order, they are suspended until further direction of the Commission.

# PC53 – Motion #5

## Negotiation of Payment Plan

Prohibit a Public Service Company from refusing to negotiate or denying a payment plan to a residential Customer receiving service because the customer failed to meet the terms and conditions of an alternate payment plan during the past 18 months. To the extent any Commission regulations, orders, or tariffs conflict with this order, they are suspended until further direction of the Commission.