

# Wireless Billing & Account

Support for: **Wireless**

Personalize your support



Select your device



## Ask a Question

Search FAQs

## Support Topics

- Account Management - myAT&T
- Billing & payments
- Features
- iPhone
- Network & Wi-Fi
- Phones & devices
- Plans & services
- Ringtones & Apps

## Wireless Support – A Guided Tour



AT&T Wireless Support has changed – and it's simply better!

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Your New Wireless Bill Video

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## Top Questions



Find answers to common billing questions

[Begin](#)

## Understanding Your Bill



Learn about your bill, and view a sample

[Begin](#)

## Rate Plans



Check out your rate plan options

[Begin](#)

## Travel & International

Stay connected when you travel, or call friends and family abroad.

[Learn more](#)

[Get help now](#)

## Account Support

Get help with common account management tasks.

- [Check upgrade eligibility](#)
- [Edit personal information](#)
- [Update credit card expiration date](#)
- [Suspend or reinstate account](#)
- [Transfer account](#)
- [Change/add account user](#)

[View more account help](#)

## Voice & Data Usage

Stay on top of the number of voice and data minutes you've used.

- [View data usage](#)
- [See voice minutes used](#)
- [Check text messages sent](#)
- [Monitor usage on your phone](#)
- [Find Rollover Balance®](#)

[View more voice & data help](#)

## Additional Support

AT&T Communities  
(<http://forums.wireless.att.com/>)

[Call AT&T](#)

## Data Usage Calculator

Estimate the approximate usage of your wireless device with the AT&T Data Usage Calculator.



[Learn more](#)

(<http://www.att.com/standalone/data-calculator/index.html>)

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**Top Questions**



- How do I pay my bill online?
- How can I view my wireless bill online?
- How do I make a one-time payment online?
- How can I view my past bills/invoices?
- Why can't I see my online bill?
- Where can I view my bill if I'm a combined billing customer?

[View more billing questions](#)

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## Refine My Results

- Billing & payments (1)
- Features (10)
- Phones & devices (25)
- Plans & services (1)
- Ringtones & Apps (1)

## My Question History

## Wireless Support – A Guided Tour



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## Search Results

third party billing in **Wireless**



Showing 1 - 10 of 50

- [Configure the APN Browser Settings to use Third Party Applications with a RIM Blackberry Device](#)
- [Error: 910 Application Authorization Failure](#)
- [Connect a Computer to the Internet Using the Motorola Bravo \(MB520\) as a Modem](#)
- [Connect a Computer to the Internet Using the Motorola FLIPSIDE \(MB508\) as a Modem](#)
- [Connect a Computer to the Internet Using the Motorola FLIPOUT \(MB511\) as a Modem](#)
- [Connect a Computer to the Internet Using a Motorola BACKFLIP \(MB300\)](#)
- [Connect a Computer to the Internet Using a Sony Ericsson Xperia X10](#)
- [Connect a Computer to the Internet Using the HTC Aria \(A6366\) as a Modem](#)
- [How do I use Conference Calling?](#)
- [Download a Ringtone on the Palm Treo 750](#)

1 2 3 4 5 First | Previous | [Next](#) | Last

## Chat with Tech Support

Mon–Fri: 8 am - 1 am ET  
Sat–Sun: 9 am - 9 pm ET

[Log in / register to chat](#)

[Get help now](#)

## Additional Support

[AT&T Communities](#)  
(<http://forums.wireless.att.com/>)  
[Call AT&T](#)

## Device Support Centers

AT&T has Device Support Centers that are open seven days a week. If your phone is in warranty and a featured device, you may be able to visit a Device Support Center and get it serviced the same day--free of charge.

[Learn More](#)

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## My Question History

[third party billing](#)

## Search Results

cramming in **Wireless**

We're sorry. We found no matches for "cramming".

Options you may find helpful:

- Check your spelling.
- Try different keywords.
- Try browsing the support topics on the left.

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## Check Out \*Services

With \*Services you can use your phone to check you minutes used, your balance, or to make a payment.

[Learn More](#)

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[Wireless Legal Site](#) | [Wireless Customer Agreement](#) | [Cell Phone Records Security](#)

### Wireless Sample Bill

Coming Soon: **NEW** Wireless Bill Design Learn More  
Payment Options | Billing Glossary



This is a general bill sample that lists charges and definitions to terms that could appear on your actual customer bill. Terminology for certain charges and bill items may vary by state. This sample bill may not include all bill information for all states. Please refer to your actual customer bill and AT&T's online billing glossary for complete information.

#### How to Contact Us

- 1-800-331-0500 or 611 from your cell phone
- For Deaf/Hard of Hearing Customers (TTY/TDD)  
1-866-241-6567

Statement Date: 05/12/XX - 06/11/XX

Account Number: 1234567890

#### Number with Rollover

123-456-7890

-X,XXX Minutes

Previous Balance	\$XX.XX
Payment Posted	\$-XX.XX
<b>BALANCE</b>	<b>\$0.00</b>
Monthly Service Charges	XX.XX
Usage Charges	\$0.00
Credits/Adjustments/Other Charges	X.XX
Government Fees & Taxes	X.XX
<b>TOTAL CURRENT CHARGES</b>	<b>\$XX.XX</b>
<b>Due Jul 06, 20XX</b>	
<b>Late fees assessed after Jul 11</b>	
<b>Total Amount Due \$XX.XX</b>	

#### Add a Line with Family Talk from AT&T

FamilyTalk® plans start at just \$XX.XX/month including Rollover Minutes. Add up to three additional lines for only \$X.XX each. Sign up now by calling 800-XXX-XXXX or visit ATT.COM/ADDLINE

Return the portion below with payment to AT&T Mobility.

#### AT&T CUSTOMER

1234 ANY STREET  
ANY CITY, ANY STATE 12345-9999

Account Number:	1234567890
Total Amount Due:	\$XX.XX
Amount Paid:	1234567890
\$	

\* Please do not send correspondence with payment.

- Yes, enroll me in AutoPay  
Signature required on reverse.

Total Amount Due  
Jul 06, 20XX

Please Mail Check Payable To:  
AT&T Mobility

**General Information**

Late fee: Accounts with former AT&T plans are charged X.X% or less of the balance unpaid as of the next bill period. Accounts with Cingular/new AT&T plans are charged \$X.XX in CT, DC,DE,TL,KS,MA,MD,ME,MI,MO,NH,NJ,NY,PA,OK,OH,RI,YA,YT, WI,WY; or X.X% of the balance unpaid as of the next bill period in all other states. Accounts with former AT&T and Cingular/new AT&T plans incur the lesser of these charges.  
Notations made on checks or accompanying materials are not effective.  
Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT&T, 5020 Ash Grove Road, Springfield, IL 62711  
Calls to Customer Service may be monitored to ensure high quality service.  
Questions on accessibility by persons with disabilities: 1 XXX-XXX-XXXX  
AT&T Mobility Tax ID # 84-1659970  
AT&T surcharges include: Regulatory Cost Recovery Charge to recover costs to comply with government assessments and regulations; Universal Service Charges; and gross receipts charges. They are not taxes and are subject to change.

**Electronic Check Conversion**

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. You agree to pay a fee of up to \$XX.XX if your check is returned unpaid. Returned checks may be represented electronically.  
Single Payment Agreement (for kiosk payment)  
I authorize AT&T to pay my bill by debiting my bank account. If my bank rejects a payment, I may be charged a return fee up to \$XX.XX.

**AutoPay Enrollment:**

If I enroll in AutoPay, I authorize AT&T to pay my bill monthly by electronically deducting money from my bank account. I can cancel authorization by notifying AT&T at att.com/My, 1 XXX-XXX-XXXX, or 611 from my cell-phone. If my bank rejects a payment, I agree to pay a return fee of up to \$XX.XX.

\_\_\_\_\_  
Bank Account Holder Signature

\_\_\_\_\_  
Date

**Other Payment Options:**

- All payment options below can be paid through your bank account, debit card, and credit card.
- Pay using your wireless phone for free. Dial \*PAY (\*729), then hit send.
- Pay Online. Logon to 'Manage My Account' at att.com/My. First time users must register.
- Make a one time payment under 'Account Overview'; choose 'Make a Payment'
- Sign up for Paperless Billing under 'Bill & Payments' at no additional charge
- Pay by mail using this remittance stub and a check or money order. It may take up to 7-10 days to post.
- Dial 1-800-331-0500 and pay from any phone.
- An Administrative Fee may apply.

<b>Prior Activity</b>	<b>123-456-7890</b>
<b>Previous Balance</b>	XX.XX
<b>Detail of Payments Posted</b>	X.XX
Payment by One Time Direct Debit posted on May 21, 20XX	
<b>TOTAL BALANCE</b>	<b>\$XX.XX</b>

<b>Line Summary For:</b>	<b>123-456-7890</b>
User Name: AT&T CUSTOMER	

Monthly Service Charges	Period	Prorated Charge	Monthly Charge	Total Charge
<b>Rate Plan</b>				
FamilyTalk Nation 1400 with Rollover	06/12 - 07/11		XX.XX	XX.XX
Includes:				
000 ANYTIME MINUTES				
0,000 Nght & Wknd Min				
ANYTIME ROLLOVER MINS				
Call Hold				
Call Waiting				
Caller ID				
Direct Bill Detail				
IMMEDIATE CALL FORWARD				
MESSAGE NOTIFICATION				
NATION GAIT/GSM				
THREE-WAY CALLING				
EXPM2MMINS				
<b>Other Services</b>				
0,000 N&W	06/12 - 07/11		XX.XX	XX.XX
AT&T Direct Bill	06/12 - 07/11		XX.XX	XX.XX
AT&T Unified Messaging	06/12 - 07/11		XX.XX	XX.XX
EXPANDEDINTLROAM	06/12 - 07/11		XX.XX	XX.XX
GSM Coverage Area	06/12 - 07/11		XX.XX	XX.XX
Int'l Roaming	06/12 - 07/11		XX.XX	XX.XX
Int'l Roam Toll	06/12 - 07/11		XX.XX	XX.XX
Includes:				
DOMESTICLD				
INTERNATIONAL LD				
IntiDialingAllowed	06/12 - 07/11		XX.XX	XX.XX
Off-Network Roam	06/12 - 07/11		XX.XX	XX.XX
StandardILD	06/12 - 07/11		XX.XX	XX.XX
Includes:				
DOMESTICLD				
Toll International				
[XXX] ExpdM2M				
VISUAL VM POSTPD	06/12 - 07/11		XX.XX	XX.XX
VOICEMAIL	06/12 - 07/11		XX.XX	XX.XX
Includes:				
Message Waiting Ind. (ICON)				
iPhone Customer	06/12 - 07/11		XX.XX	XX.XX
<b>Data</b>				
DATA PLAN IPHONE	06/12 - 07/11		XX.XX	XX.XX
Data [XXX]	06/12 - 07/11		XX.XX	XX.XX
Includes:				
DATA ACCESS				
DATA ACCESS				
IPHONE MSG[xxx]	06/12 - 07/11		XX.XX	XX.XX
Includes:				
Multimedia Messaging				
Text/Instant Msgs				
<b>TOTAL MONTHLY SERVICE CHARGE</b>				<b>\$XX.XX</b>
Usage Charges				
(See Usage Charges Details)				
<b>Total Usage Charges</b>				<b>X.XX</b>
<b>Credits, Adjustments &amp; Other Charges</b>				

Regulatory Cost Recovery Charge	X.XX
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Federal Universal Service Charge	X.XX
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<b>TOTAL CREDITS, ADJUSTMENTS &amp; OTHER CHARGES</b>	<b>\$XX.XX</b>
-------------------------------------------------------	----------------

<b>Government Fees &amp; Taxes</b>
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911 Surcharge	X.XX
---------------	------

State/Municipal Telecommunications Tax	X.XX
----------------------------------------	------

<b>TOTAL GOVERNMENT FEES &amp; TAXES</b>	<b>\$XX.XX</b>
------------------------------------------	----------------

<b>Usage Charge Details</b>	<b>123-456-7890</b>
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User Name: AT&T CUSTOMER

Summary of Usage Charges	Minutes		Billed Minutes	Billed Rate	Total Charge
	Included In Plan	Minutes Used			

*FamilyTalk Nation 1400 with Rollover*

000 Rollover Mins	000	000			
-------------------	-----	-----	--	--	--

000 N&W	000	000			XX.XX
---------	-----	-----	--	--	-------

Expd M2M		000			XX.XX
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Non-Billable Minutes		000			XX.XX
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<b>Subtotal</b>					<b>\$00.00</b>
-----------------	--	--	--	--	----------------

Summary of Data	Msg/Min/ KB/MB	Msg/Min/ KB/MB Used	Msg/Min/ KB/MB Billed	Billed Rate	Total Charge
	Included In Plan				

IPHONE MSG UNL Data Unlimited	0	000	0	\$0.00/Msg	0.00
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DATA ACCESS	0	XXX,XXX	XXX,XXX	\$0.00/KB	0.00
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<b>Subtotal</b>					<b>\$00.00</b>
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<b>TOTAL USAGE CHARGES</b>	<b>\$00.00</b>
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<b>Summary of Rollover Minutes</b>	<b>123-456-7890</b>
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User Name: AT&T CUSTOMER

Previous Rollover Balance	X,XXX
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Rollover Minutes Used	-XXX
-----------------------	------

Rollover Minutes Expired (*)	0
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Current Rollover Balance	X,XXX
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(\* ) Unused Package Minutes Expire After 12 Billing Periods

<b>Call Detail</b>	<b>123-456-7890</b>
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User Name: AT&T CUSTOMER

Rate Code: RM45-450 Rollover Mins, MME0=Unlimited Expd M2M, 5KNW-5000 N&W, CN1N=FamilyTalk Nation 1400 with Rollover

Rate Period (PD): DT=Daytime, NW-Nwknd

Feature: M2MC=EXPANDED M2M, CW=Call Waiting

Item	Day	Date	Time	Number Called	Call To	Min	Rate Code	Rate Pd	Feature	Airtime Charge	LD/DA	Total Charge
1	WED	05/12/20XX	6:54PM	847-XXX-XXXX	INCOMING CL	27	MME0	DT	M2MC	0.00	0.00	0.00
2	WED	05/12/20XX	7:20PM	847-XXX-XXXX	ROSELLE IL	1	MME0	DT	M2MC	0.00	0.00	0.00
3	WED	05/12/20XX	8:49PM	847-XXX-XXXX	INCOMING CL	52	MME0	DT	M2MC	0.00	0.00	0.00
4	THU	05/13/20XX	2:03PM	847-XXX-XXXX	ROSELLE IL	14	MME0	DT	M2MC	0.00	0.00	0.00
5	THU	05/13/20XX	2:21PM	847-XXX-XXXX	NORTHBRO IL	7	RM45	DT		0.00	0.00	0.00
6	THU	05/13/20XX	6:16PM	773-XXX-XXXX	INCOMING CL	4	MME0	DT	M2MC	0.00	0.00	0.00
7	THU	05/13/20XX	6:42PM	773-XXX-XXXX	CHICAGO IL	2	RM45	DT		0.00	0.00	0.00



8	THU	05/13/20XX	9:37PM	773-XXX-XXXX	CHICAGO IL	1	SKNW	NW		0.00	0.00	0.00
9	THU	05/13/20XX	9:40PM	708-XXX-XXXX	LA GRANGE IL	1	MME0	NW	M2MC	0.00	0.00	0.00
<b>Totals</b>						<b>2026</b>				<b>0.00</b>	<b>0.00</b>	<b>0.00</b>

<b>Data Detail</b>											<b>123-456-7890</b>
User Name: AT&T CUSTOMER											
Rate Code: CMB1-Data [XXX], MSG7=IPHONE MSG [XXX]											
Rate Period (PD): AT=Anytime											
Feature: GPRR=GPRS \$0.00 rate APN002, SMH=IMB SMS \$0.00, MMH=IMB MMS \$0.00											
Item	Day	Date	Time	To/From	Type	Msg/KB/Min	Rate Code	Rate Pd	Feature	In/Out	Total Charge
1280	TUE	06/08/20XX	5:17PM	Data Transfer	Data	138 KB	CMB1	AT	GPRR	Out	0.00
1281	WED	06/09/20XX	1:17AM	Data Transfer	Data	2,803 KB	CMB1	AT	GPRR	Out	0.00
1282	THU	06/10/20XX	3:17AM	Data Transfer	Data	4,410 KB	CMB1	AT	GPRR	Out	0.00
1283	THU	06/10/20XX	6:29PM	Data Transfer	Data	117 KB	CMB1	AT	GPRR	Out	0.00
<b>Subtotal of KB's</b>						<b>175,622 KB</b>					<b>0.00</b>
1309	SUN	06/06/20XX	3:24PM	757-XXX-XXXX	Multimedia Mes	1 Msg	MSG7	AT	MMH	In	0.00
1310	FRI	06/11/20XX	9:44PM	757-XXX-XXXX	Multimedia Mes	1 Msg	MSG7	AT	MMH	In	0.00
1311	FRI	06/11/20XX	1:36PM	757-XXX-XXXX	Multimedia Mes	1 Msg	MSG7	AT	MMH	In	0.00
<b>Subtotal for MMS Msg's</b>						<b>3 Msg</b>					<b>0.00</b>
<b>Totals</b>											<b>0.00</b>

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Digital White & Yellow Pages

