

Multi-Family Housing:
Overcoming the Barriers to
Accessing Utility-Funded
Energy Efficiency Programs

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About the National Housing Trust

NHT **protects and improves** existing affordable rental homes so that low income individuals and families can live in quality neighborhoods with access to opportunities.

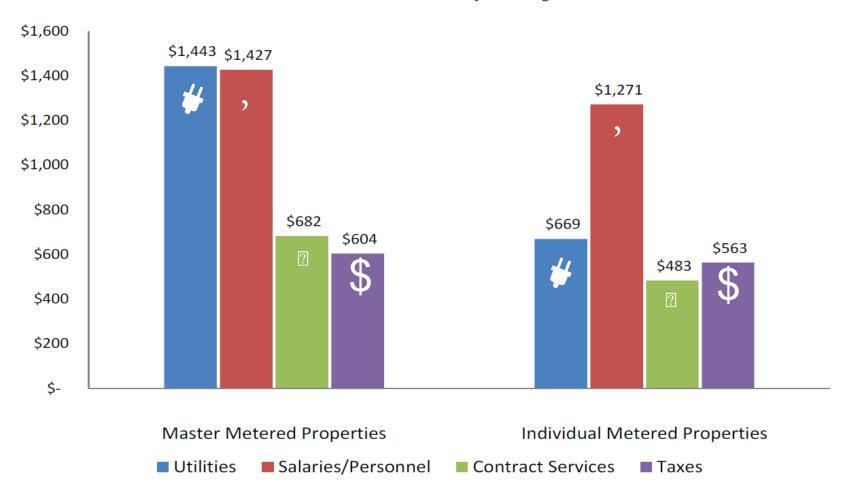






Utility costs present the best opportunity to reduce operating expenses and help sustain affordable housing.

Top four categories of operating expenses per unit in master and individually metered subsidized multifamily housing

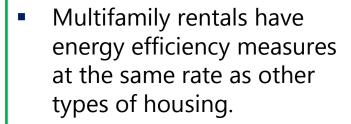


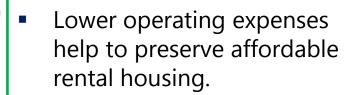
Collaboration between housing and utility stakeholders can overcome barriers to reducing energy use in multifamily housing.

Current Situation

- Energy efficiency measures less likely to be found in multifamily rentals.
- High energy costs make it difficult to sustain affordable rental housing.
- Utilities and ratepayers do not realize the benefits of reduced energy use.

Potential Future





 Reduction in energy use helps utilities achieve their energy savings goals.



NHT has been engaging with utilities and other stakeholders in targeted states to advance multifamily energy efficiency programs.

- **Explore barriers**
- Demonstrate the potential for energy savings
- Identify tools and approaches to finance energy efficiency improvements
- Demonstrate the value of new partnerships between utilities and housing stakeholders



Partnering for Success:

An Action Guide for Advancing Utility Energy Efficiency Funding for Multifamily Rental Housing











http://www.nhtinc.org/downloads/partneringfor-success-action-quide.pdf

Pennsylvania:

PUC guidance leads to streamlined multifamily programs.

Challenges:

- Lack of tailored multifamily programs
- Master-metered properties ineligible for low-income pgrms
- Lack of policy guidance from the PUC

Actions:

- Multiple convenings identified barriers
- Partnered with Penn. Utility Law Project and state housing finance agency
- Urged the PUC to incent utilities to develop programs
- OCA supported targeted program for master-metered MF

Outcomes:

- PUC allows savings to count under the NP/Govn't carve out
- PECO Smart Multi-family Solutions
- PPL Master-Metered Low-Income Program
- Duquesne Light Multifamily Market Manager

Minnesota:

Utilities develop LI MF programs with enhanced rebates.

Challenges:

- Utility incentives not tailored to LI MF bldgs.
- Lack of guidance on how to qualify properties as low-income

Actions:

- Convened utilities, housing finance agency, owners, staff from SEO and PUC
- Identified barriers incl. insufficient rebates and the need to upgrade water heating equipment
- Identified recommendations for qualifying low-income bldgs.

Outcomes:

- CenterPoint creates Low-Income Multifamily Building Rebate project-- 25% higher rebates than typically offered to commercial customers
- Policy guidance allows properties with use restrictions to automatically qualify as low-income

Maryland:

Aligning utility & housing finance programs to better serve LI MF.

Challenges:

- Utilities fell short of low-income targets.
- Difficulty verifying low-income eligibility.

Actions:

- OPC supported transferring responsibilities of low-income programs to the MD Dept. of Housing and Community Dev.
- NHT and partners provided testimony to the PSC in support of this approach
- DHCD demonstrated track record of delivering efficiency services

Outcomes:

- Carve out of \$12.5 million for low-income MF
- Streamlined application process provides easy access to incentives
- Targeted to properties in DHCD's pipeline for financing; income eligibility already established

Concluding thoughts...

- Significant energy savings potential in affordable multifamily housing
- Strategies must be targeted to overcome market barriers
- Common attributes of successful programs include:
 - Streamlined process so owners can access incentives for both individual units and common areas
 - Ensure that MF renters are not excluded from low-income housing programs
 - Align utility and housing programs to better reach customers
 - Tailored incentives

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