

# NATIONAL ASSOCIATION OF STATE UTILITY CONSUMER ADVOCATES

## 2017 MID YEAR MEETING

THE CURTIS HOTEL  
DENVER, COLORADO  
JUNE 4-7, 2017

### Proposed Resolutions

1. Consumer Protection Committee: Reaffirming Support for the Low-Income Home Energy Assistance Program (LIHEAP) and the Weather Assistance Program (WAP)
2. Consumer Protection Committee: Urging the Adoption of State Laws and Regulations to Protect Consumer from Abuses in the Marketing and Terms of Residential Property Assessed Clean Energy (PACE) Loans for Energy Efficiency Upgrades.
3. Electric Committee: Updating NASUCA Resolution 1998-05 Regarding Small-Scale Renewable Generation and Net Energy Metering.
4. Telecommunications Committee: Urging Local, State, and Federal Offices to Ensure Reliable Broadband Internet Services are Accessible and Affordable to all Consumers.
5. Telecommunications Committee: Urging State Commissions and the FCC to Adopt Policies and Processes to Provide Lifeline Eligible Households with Access to Affordable Lifeline Voice and Broadband Internet Access Services.
6. Telecommunications Committee: Urging the States to Regulate the Pricing of Intra-state Inmate Calling Services.
7. DER Committee: Urging Congress and the U.S. Environmental Protection Agency to Maintain the Energy Star Program and Continue Federal Funding for the Program.

Registration and all sessions will be in the *Peek-a-Boo Ballroom*, unless otherwise noted in the agenda. Dress is Casual or Business Casual...no ties required.

**Sunday - June 4, 2017**

- Noon – 6:00 pm      Registration
- Noon -1:20 pm      Executive Committee Meeting (*Rock Room - Lunch Provided*)
- 1:30 pm – 4:30 pm      *DOE/LBNL Sponsored Event: (NASUCA Members Only)*

***NARUC Interactive Utility Model Experience:*** *The NARUC Lab has developed a new interactive, cloud based learning exercise called the “MegaModel: a Utility Business Model Interactive”. In the MegaModel, participants work in teams to run a power company using different business models – performance based, cost of service, transactive energy. Participants learn about the various business models and explore the implication for each model around areas of affordability, reliability, competitiveness and sustainability when the teams are faced with power sector changes due to solar integration, coal retirements, gas spikes and various legislative proposals. Teams learn while they play. Through this dynamic interactive exercise NASUCA members will develop a better understand of the potential opportunities and potential challenges faced by utilities, regulators and advocates as business models evolve and respond to changes in the power sector*

**Game Host:**

Miles Keogh      Research Lab Director, National Association of Utility Regulatory Commissioners

Kerry Worthington      Senior Program Officer, National Association of Utility Regulatory Commissioners

Kiera Zitelman      Program Officer, National Association of Utility Regulatory Commissioners

4:30 pm – 4:45 pm      Break-Light Refreshments

4:45 pm – 6:00 pm      *Closed Session for Members of NASUCA*

- Introduction of Resolutions,
- Introduction of Minutes
- Roundtable of States

6:00 pm – 7:00 pm      NASUCA Opening Wine and Cheese Reception  
*(Patty-Cake Room)*  
*\*\*Open to all meeting registrants\*\**

*Dinner on our own*

Monday - June 5, 2017

7:30 am – 9:00 am Registration and Hot Breakfast  
*\*\*Breakfast available to all meeting registrants\*\**

8:30 am -10:45 am Closed Session for Members of NASUCA

Association Business:

- President's Report
- Officer Reports
  - Secretary's Report (vote on Minutes,)
  - Treasurer's Report
  - President's Report
- Executive Director Report
- Committee Reports
- Work Resolutions

10:45 am -11:00 am Break

Open Session Begins

11:00 am – 11:20 am Welcome:

Robert Nelson, Montana Consumer Counsel, NASUCA President  
Jeff Ackermann, Chair, Colorado Public Utilities Commission

11:20 am – 11:40 am Update; National Renewable Energy Laboratory (NREL)  
Dr. David Mooney, Director, Strategic Energy Analysis  
Center

11:40 am – 12:00 am Update: National Conference of State Legislatures (NCSL)  
Glen Andersen, Director, Energy Programs

12:00 pm -1:30 pm Heads of Office Lunch (*Jax Room*)

12:00 pm -1:30 pm Lunch on your own

1:30 pm – 2:20 pm ***“Avoiding Whack-a-Mole: Strategic Consumer Advocacy Against Competitive Supplier Abuses”***

*This panel will review recent consumer advocate achievements and challenges in retail competition states. Panelists from New York, Connecticut, Massachusetts, and Illinois will share their strategies to protect consumers from predatory marketing practices and price gouging by competitive suppliers, with a focus on addressing the disproportionate impact supplier abuses have on low-income consumers and other vulnerable populations.*

Moderator:

Tim Villarosa, Deputy Director, Colorado Office of Consumer Counsel

Panelists:

Richard Berkley Public Utility Law Project of New York

Lauren Bidra Staff Attorney, Connecticut Office of Consumer Counsel

John Viglione Economist, Connecticut Office of Consumer Counsel

Jenifer Bosco Staff Attorney, National Consumer Law Center

Ron Jolly Assistant Attorney General, Illinois Attorney General, Public Utilities Bureau

2:30pm - 3:30 pm

***“Changing Leadership, Policies & Direction at the FCC: Issues of Note for Advocates”***

*The leadership at the Federal Communications Commission is signaling a major shift in direction and policy. Chairman Pai has indicated that one of his priorities is greater broadband deployment, especially to rural and low-income areas. He has also signaled an emphasis on the private sector as the solution to greater broadband deployment and possible tightening of limits on state and municipal authority efforts around broadband. He has also been an outspoken critic of federal net neutrality rules and spearheaded repeal of the FCC’s broadband privacy rules. These policy changes will ultimately impact the consumers that NASUCA offices represent. This panel will discuss the pros and cons of these policy changes and seek answers to how we can best maintain open dialog with the FCC and influence policy outcomes.*

Moderator:

Elin Swanson Katz Consumer Counsel, Connecticut Office of Consumer Counsel

Panelists:

Geoffrey G. Why Counsel, Verrill Dana, LLP

Kenneth S. Fellman Partner, Kissinger & Fellman, PC

Joanne Hovis President, CTC Technology and Energy

3:30 pm – 3:45 pm

Break

***\*\*Fresh Fruit and Build Your Own Trail Mix\*\****

3:45 pm – 4:25 pm *Should Water Utilities Replace Customer-Side Lead Pipe?*

*Lead water pipe presents a unique challenge; even if a utility replaces the lead main to the meter, what do you do about the lead pipe inside the home? Recent proposed legislation in Indiana and Missouri will allow a utility to replace customer-side pipe and receive recovery from ratepayers.*

Moderator:

Edward Kaufman Chief Technical Advisor, Indiana Office of  
Utility Consumer Counselor

Panelists:

Geoff Marke Economist, Missouri Office of Public Counsel

Gary A. Naumick Vice President, Engineering & Asset Management,  
American Water

4:30 pm – 5:30 pm

*“Vignettes”*

*“noun /vin-yet/: a brief evocative description, account or episode”*

1. EEI: Update on Cyber-Security Mutual Assistance Agreement  
-Kaitlin Brennan, Manager, Cyber and Infrastructure Security,  
Edison Electric Institute
2. Utilities United Against Scams (UUAS)  
-Sheri Givens, President, Givens Energy
3. Update: Universal Service Administrator Company (USAC)  
-Jaymie Gustafson, Director of Stakeholder Engagement for Life  
line Services

6:00 pm – 8:00 pm



NASUCA Reception

*\*\*Open to All Meeting Registrants-Ticket Required*

*Location: Denver Chophouse and Brewery  
1755 19<sup>th</sup> Street (19<sup>th</sup> and Wynkoop)  
Directions: Take 16<sup>th</sup> Street Mall bus down to Wynkoop,  
walk 3 blocks east towards Coors Field  
\*\*\*Please use side entrance on Wynkoop near ballpark*

*Guests: -David Stippler-Former Indiana Consumer Counselor  
Receiving the Popowsky Outstanding Service Award*

*-William “Buffalo Bill” Cody  
-Annie Oakley  
-Prospector/Civil War Soldier*

Tuesday – June 6, 2017

- 7:30 am - 8:30 am Executive Committee Meeting  
(Rock Room)
- 8:00 am - 9:30 am Registration and Hot Breakfast  
*\*\*Breakfast available to all meeting registrants\*\**
- 8:30 am -10:00 am Closed Session for Members of NASUCA
- Association Business:  
-Resolutions  
-State Roundtable
- 10:00 am -10:30am Break-Coffee and Tea

Open Session Begins

- 10:30 am -10:45 pm Commissioner Frances A. Koncilja, Colorado Public Utilities Commission
- 10:45 am -12:00 pm ***Single State Subsidies for Nuclear Generation***

*This panel will examine the underlying basis, cost and risks of proposed programs that provide additional payments to existing nuclear power generation facilities. Whether driven by markets that aren't providing enough revenue, state carbon policy, local jobs and economic development, the result is the same, consumers in that state will pay more for service.*

Moderator:

Stefanie A. Brand Director, New Jersey Division of Rate Counsel

Panelists:

Darlene Phillips Director, Strategic Policy and External Affairs, PJM Interconnection

David Fein Vice President, State Government Affairs – East, Exelon Corporation

John E. Shelk President & CEO, Electric Power Supply Association (EPSA)

- 12:00 pm -1:45 pm Lunch on your own.

1:30 pm – 1:50 pm ***Using Performance Benchmarking to Gain Leverage in an "Infrastructure-oriented" Environment.***

*Infrastructure Investment: What do we really need, and how do we ensure benefits for customers?" Focused on the electric industry, this session will address the challenge of confronting popular and political sentiment for "Infrastructure investment". "Grid Modernization" proceedings are now underway in California, Illinois, Maryland, Massachusetts, New York, and Ohio. Paul will provide perspectives on the push for grid investment, challenges to customer value maximization, and potential solutions. He will also provide examples of how performance benchmarking has been used by advocates in California and New Hampshire to fight IOUs' large investment proposals*

Paul Alvarez                      President, Wired Group

2:00 pm - 2:20 pm ***NASUCA Paper: Lawrence Berkeley National Laboratory – Future Electric Utility Regulation Series.***

*NASUCA, the Institute for Electric Innovation, and the Advance Energy Economy are in the process of completing a new report, tentatively titled "Value-Added Electricity Services and Products: New Roles for Utilities and Third-Party Providers". This panel will discuss the themes and conclusions of the report.*

Panelists:

Bob Nelson                      Montana Consumer Counsel, NASUCA President

Lisa Schwartz                      Electricity Markets and Policy Group, Lawrence Berkeley National Laboratory

2:25 pm – 3:15 pm ***Electric Vehicles- Challenges and Opportunities-The Roll of Policy and Regulation.***

*There are almost 600,000 plug-in electric vehicles on U.S. roads, a number that is likely to increase significantly over the next decade. Many states are promoting EV growth as part of clean air strategies, and some are advancing plans to use utility consumer funds to support charging infrastructure. An EV in the garage may mean a 40% increase in energy consumption for a typical household, but what does it mean for utility systems and for utility customers – especially the ones who are not likely to acquire an electric car? This panel will explore both the opportunities and challenges posed by these advanced mobile appliances and the role that public policy and regulation can play in creating customer and system benefits*

Moderator:

Keishaa Austin      Assistant People's Counsel, Office of People's Counsel, District of Columbia

Panelists:

Martin R. Cohen      Policy Consultant, Martin R. Cohen & Associates

Mark Duvall      Director of Electric Transportation and Energy Storage, Electric Power Research Institute (EPRI)

3:15 pm - 3:30 pm

Break

*\*\*Fresh Baked Cookies and Brownies\*\**

3:30 pm - 4:20 pm

***CCIF 2017: Smart City Update.***

Panelists:

Katina McMurrian      Executive Director, Critical Consumer Issues Forum

David Graham      Deputy Chief Operating Officer-Neighborhood Services, City of San Diego, California

Russ Vanos      Vice President, Sales and Marketing, Itron, Inc.

4:30 pm – 5:15pm

***Natural Gas Infrastructure Improvements-PHMSA and Infrastructure Trackers***

*The panel will discuss accelerated pipe replacement, what costs should be allowed in a tracker, compliance with PHMSA requirements, what improvements are being made today and what is on the horizon.*

Moderator:

Cory Skluzak      Financial Analyst, Colorado Office of Consumer Counsel

Panelists:

Chuck Harder      Deputy Attorney General, Public Protection Division, Arkansas Attorney General's Office

Gary Smith      Director, Rates and Regulatory Affairs, Atmos Energy

*Dinner on your own*



**Wednesday – June 7, 2017**

8:30 am - 10:00 am Continental Breakfast  
*\*\*Breakfast open to all meeting registrants\*\**

9:00 am - 11:00 am Closed Session for Members of NASUCA

-Informal NASUCA Member Roundtable Discussion

*Meeting End*

**Save the date: NASUCA Annual Meeting – November 12-15, 2017 – Baltimore, Maryland**